

WELLSOFT WORKS

Wellsoft Ranked #1 by KLAS again!

The 2005 KLAS Top 20 Mid-Year Report Card again ranks Wellsoft first in Emergency Department Systems, the sixth time Wellsoft has achieved the number one position in the KLAS EDIS, Mid-Year or Year End Top 20 Reports.

Wellsoft's overall score increased an impressive 4% based on the 40 question survey covering everything from

contracting and sales to implementation, service and upgrades.

An overwhelming 97% of survey respondents would "Recommend (Wellsoft) to a Friend/Peer.

Thanks to all our clients who took the time to respond to the survey. We appreciate your vote of confidence!

Carilion's Walton Named CIO of Year

Kudos to Greg Walton, Sr. VP & CIO of Carilion Health System in Roanoke, VA. He was awarded the HIMSS CIO of the Year Award at the annual HIMSS Conference in Dallas. Congratulations!

Success Stories at 3 New Sites

What do New Bern, NC, Marquette, MI and St. Louis, MO all have in common? They're all pleased to be newly implemented sites of Wellsoft v10.

Craven Regional Medical Center, Marquette General Hospital and St. Louis Children's Hospital have all gone live recently with different levels of Wellsoft v10 functionality, illustrating perfectly the flexibility and configurability of the system.

With its hospital - wide focus on patient satisfaction, Craven Regional is now meeting the needs of their growing coastal population with Wellsoft patient tracking, orders tracking, reporting, discharge

instructions and faxing. "Installing Wellsoft was the last piece to cement improvements in efficiency, quality of care and patient satisfaction," said Mary Hum, Director of ED & Outpatient Services.

At Marquette General, one of the nation's 100 most wired health systems, full Wellsoft v10 functionality was implemented to coincide with the opening of their new ED and Trauma Center. With a reputation for innovative IT, Marquette also pioneered the new Wellsoft v10 automated charge capture module.

And finally, St. Louis Children's, part of the BJC Health System, has chosen a phased approach to con-

verting to Wellsoft v10, which should be complete by year-end.

The first phase of the system went live in May 2005 including automating patient tracking and bed tracking, triage documentation, prescriptions, and discharge instructions.

Wellsoft v10 has improved patient care by tracking patient flow and indicating, in real time, the status of patient care needs such as lab orders.

Three hospitals with unique needs, all success stories using Wellsoft v10!

New Wellsoft Contracts

Wellsoft is happy to announce these recent contract signings –

- ◆ **The Nebraska Medical Center, Omaha, NE** is implementing Wellsoft v10 in their new ED on the main campus of the University of Nebraska as well as at the Clarkson West site.
- ◆ **Our Lady of Mercy, Bronx, NY** will implement Wellsoft v10 in the ED. OLM is a University Hospital of New York Medical College and is a member of the Catholic Health Care System.



Internal Messaging a Success at Frankford Hospital

Like many busy hospital systems, timely communication with staff in the Emergency Department was a challenge for Frankford Hospital.

Between part timers, staff who worked only nights or weekends and important information that always seemed to come up the day after the monthly staff meeting, keeping everyone in the Emergency Department informed was an uphill battle.

Enter the Wellsoft Internal Messaging feature. Denise McAneney, RN, Nurse Manager at Frankford Hospital – Torresdale Campus estimates she has cut by more than half the time she spends trying to keep the staff up-to-date.

"I love it ... and the staff likes it too. Now if I have something to communicate or someone owes me a license or certification, I don't have to post a notice or wait a month for the next staff meeting.

And if they need something they can email me and have virtually instant communication ... we really like it", says Denise.



Did You Know?

Whether you prefer a touch screen or a PDA, a plasma screen or a bedside monitor, Wellsoft works for you. You can utilize any combination of wireless, laptop and desktop workstations.

Upcoming Exhibit Schedule

2005 ACEP Scientific Assembly

Sept. 26 - 29 Washington, DC

2005 ED Administration Conference

November 11-12 Toronto, Ontario

2005 Annual National Symposium on EDIS

Dec. 5 - 8 Scottsdale, AZ

2006 Annual HIMSS Conference & Exhibition

Feb. 12 -16 San Diego, CA

Wellsoft Interfaces with NC Emergency Surveillance System

Wellsoft has joined forces with Duke University Medical Center to develop a new interface with the North Carolina Hospital Emergency Surveillance System (NCHES) that will enable Duke to satisfy a newly passed NC law requiring hospitals to report data electronically.

A partnership between the North Carolina Hospital Association and the North Carolina Division of Public Health, NCHES has created a system to electronically collect, monitor, and investigate ED data from all participating hospitals in North Carolina.

Wellsoft developed a feature to pull the required patient demo-

graphics and other data such as chief complaint, diagnosis and disposition and send it automatically each day to the reporting agency.

Without Wellsoft v10, this type of reporting would be a burdensome task. Instead data is collected and sent automatically as a background operation.

This new feature is just one example of how Wellsoft v10 saves time, money and ultimately allows ED staff to focus on patient care. If you have an idea for a feature that will meet a unique need in your department, contact your Wellsoft project manager to see if Wellsoft v10 can help.

Emergency Nurses Association Recognizes Kathy Finch, RN

Congratulations are in order for Kathy Finch, RN, Duke University Medical Center for receiving the 2005 ENA Nurse Manager of the year award!

Each year at their annual meeting the ENA recognizes individual members for outstanding contributions to the profession of emergency nursing.

Best wishes to Kathy from everyone at Wellsoft ...well done!